Edvantis

Application Testing for Software Company

PROJECT DETAILS

🏷 **Cybersecurity**

📅 **Mar 2008 - Ongoing**

💲 **$1,000,000 to $9,999,999**

❝ *"The team continuously provides feedback and has good communication skills."*

PROJECT SUMMARY

Edvantis carries out independent testing on different software modules. Their work involves low testing to ensure access to the software, and conflict testing to monitor usability and errors.

PROJECT FEEDBACK

Edvantis has been able to constantly discover issues and work with the in-house team to track that information. In addition to adhering to project requirements, the team is communicative and cooperative, making for a successful, longterm working relationship.

The Client

Introduce your business and what you do there.

I'm the managing director of ATR. We supply digital procedure lifecycle software to high-risk, highly regulated industries. We're focused on the lifecycle of operating procedures so that workers get the job done safely.

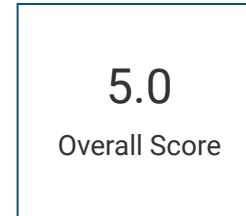## The Challenge

What challenge were you trying to address with Edvantis?

We wanted to have an independent testing organization that would be adjunct to our own internal testing organization.

Elliott Lander
Managing Director, ATR

Software

Roaring Springs, Texas

CLIENT RATING

5.0
Overall Score

Quality: 5.0

Schedule: 5.0

Cost: 5.0

Would Refer: 5.0

The Approach

What was the scope of their involvement?

Edvantis provides independent testing of various software modules, including low testing to verify that lots of people can access the software at the same time. They do conflict testing which involves looking at errors and checking the general usability, as well as helping to ensure that there aren't bugs in the software or delays that could frustrate the end-user.

We have 2–3 major releases per year, as well as some intermediate fixes. So, Edvantis is constantly looking at the software in different environments, different user stories, and giving us feedback so that our programmers can make corrections as needed.

We were developing a product geared towards the COVID-19 virus and they did some low testing since it was going to be a public-facing iOS and Android mobile app. They volunteered to do the testing at their own cost to help people.

What is the team composition?

We work with 2–3 teammates.

How did you come to work with Edvantis?

Their president was visiting Houston and set up some time to meet with us. We liked what we heard and felt that Edvantis had the capability to do what we needed and to ramp up very quickly.

How much have you invested with them?

We've spent close to $1 million of the years.

What is the status of this engagement?

We began working with Edvantis about 12 years ago, and our engagement is ongoing.

The Outcome

What evidence can you share that demonstrates the impact of the engagement?

They routinely uncover issues and questions. Additionally, the team continuously provides feedback and has good communication skills. They work with our QA team to make sure that the information is tracked.

How did Edvantis perform from a project management standpoint?

They perform well. The team works under the direction of our QA manager, Philip Tao. He monitors their progress to make sure that they're on target with what he needs. Edvantis has done a great job of the requirements from a project perspective.

What did you find most impressive about them?

Their level of communication sets them apart. We've had great cooperation through the entire history of our working with them. We don't have much experience with other testing organizations, but our relationship with them has been highly successful.

Are there any areas they could improve?

No, I have no specific issues with them at this time.

Do you have any advice for potential customers?

Try to understand their business model and capabilities. They have a variety of assets that could be used by software companies. We've been focusing on the testing aspect, but for companies looking to outsource, Edvantis has other capabilities that they can offer.

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